



# LONG-TERM CARE PHARMACY INVENTORY COUNT

**Case Study:** Healthcare – Long-Term Care Pharmacy

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## Case Study: Healthcare – Long-Term Care Pharmacy

A long-term care pharmacy with multiple locations has been guided by the desire to enrich the lives of those they serve by providing pharmacy services to skilled long-term care nursing centres, hospices and assisted living centres for over 25 years.

### REQUIREMENT

A long-term care pharmacy, with multiple locations, needed a **pharmacy stocktaking solution** after noticing issues with staffing and the internal inventory processes.

The long-term care pharmacy required RGIS to provide the following:

- Experience within a **healthcare environment**
- To **reduce the 20 hours of overtime** required to prepare and perform inventories in every location
- To **improve the internal, inconsistent inventory results** that extended count time and reporting processes
- To **identify discrepancies** in the reporting systems and to establish the root cause

### SOLUTION

The long-term care pharmacy partnered with RGIS to complete the **pharmacy inventory count project**, and provided the following:

- The **experienced RGIS scheduling team** coordinated events directly with each of the pharmacy managers
- **Strong collaboration and communication** streamlined the pharmacy inventory count to ensure all needs were addressed
- All counts were completed **without the need to close any pharmacies**
- A **standardised process was developed** for the long-term care pharmacy, which offered **consistent inventory results** throughout multiple locations

### RESULTS

The long-term care pharmacy found by outsourcing the **pharmacy inventory count project** to RGIS, the following results were achieved:

- A partnership approach with the pharmacy staff provided a **complete and accurate inventory count**
- Inventory time was **reduced by 64%**
- Need for overtime due to inventory counts was **reduced by 75%**
- **Inventory process was improved** and **discrepancies were resolved** by having deeper insights through more accurate counts
- Pharmacists and technicians now have more time to **focus on patient care**



By partnering with RGIS, the long-term care pharmacy found that the **inventory process was improved and discrepancies were resolved** by having deeper insights through more accurate counts



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Pharmacy Inventory



Collaborative Approach



Fast Turnaround



Accurate Reports



CONTACT **RGIS** TODAY TO SEE HOW WE CAN HELP YOU

 | [salesireland@rgis.com](mailto:salesireland@rgis.com)

 | +353 (0)1963 0401

 | [www.rgis.ie](http://www.rgis.ie)

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