



# ASSET TAGGING AND ASSET AUDIT FOR DIGITAL SERVICES PROVIDER

**Case Study:** Fixed Asset – Digital Services Company

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## Case Study: Fixed Asset – Digital Services Company

An international solutions provider of digital services currently accelerating the digital transformation of its 10,000 customers around the world required the support of RGIS. Through a globally connected network of specialist hubs, sector-leading experts (in education, financial services, government, healthcare, manufacturing, professional services, retail and telecommunications) and strategic partnerships; the digital services company has more than 6,500 employees focused on understanding customer priorities and enhancing the customer experience.

### REQUIREMENT

The digital services company, based in Argentina, needed to tag all assets as well as verifying existing tagged assets, so required RGIS to provide the following:

- **Find non-tagged assets**
- **Tag all assets with a barcode** where a tag was missing
- Audit all assets and **update the existing asset register**
- **Reduce time taken** to complete audit and tagging against previous audits
- To be **completed in normal working hours** with no disruption to staff or customers

### SOLUTION

The digital services company partnered with RGIS to complete the **asset tagging and audit project** and provided the following:

- **Verified assets** against existing asset register
- **Identified** non tagged assets
- **Applied tags and added assets** to the existing asset register
- **Reported** all the asset data in a format requested by the customer

### RESULTS

The digital services company found that by outsourcing the **asset tagging and audit project** to RGIS to complete, the following was achieved:

- **Increased productivity by 20%** against previous audits completed
- Due to the efficiency of the RGIS auditors, **no disruption** was experienced by staff or customers during the working day
- The customer now had the knowledge and location of all the assets



By partnering with RGIS, the digital services company found that all **assets were tagged and updated on the existing asset register** so were aware of the **quantity and location of all assets**



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Asset Tagging



Accurate Reports



Improved Productivity



Fast Turnaround



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