COMPLIANCE ACCURACY OF INTERNAL INVENTORY

Case Study: Retail Services – Department Stores

One of the largest department store chains in Mexico, needed the support of RGIS to check the **accuracy of the internal inventories** nationwide

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A mid-to-high end retailer which operates one of the largest chain of department stores in Mexico, with over 135 stores nationwide. The customer previously had the store inventories completed by RGIS but decided to perform the inventories internally due to radio-frequency identification (RFID).

REQUIREMENT

The department stores wanted to complete an external audit of the internal inventories, to check accuracy levels. They required the following:

- Audits to take place in all **136 stores**
- Audits to be completed **within 2 days**, per store
- **Validation** of internal store inventory
- Comparison report of **internal to external inventories**

SOLUTION

The department stores partnered with RGIS to complete the following:

- A team of **30 experienced RGIS auditors** assigned to the accuracy project
- The RGIS team completed the following:
  - Placing and sequencing of area tickets – 200 area tickets
  - Personnel planning
  - Audited the equipment and materials
  - **Random counting checks** – 100 items reviewed
- Reports completed **daily**

RESULTS

The department stores found by outsourcing the **accuracy project** to RGIS, the following was achieved:

- Identified issues within the internal counting process
- **99% accuracy** from RGIS
- Gave the customer **confidence** in the internal team, and **reassurance** from RGIS with high accuracy levels

By partnering with RGIS, the department stores gained **confidence** in the internal team, and **reassurance** from RGIS with **99% accuracy**

Compliance Audit

Daily Reports

Accurate Results

Achieved
99%
Accuracy

CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU

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