

# FINANCED VEHICLE AUDIT AT CAR DEALERSHIPS

Case Study: Vehicle Audit – Car Manufacturer

A car manufacturer's credit department needed a **solution to complete a vehicle audit of financed vehicles** across dealerships in 24 different cities in Argentina







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An American global car manufacturer sells automobiles and commercial vehicles under the major car brand. A car manufacturer in Argentina is a subsidiary of the major car brand, and required the support of RGIS.

## REQUIREMENT

The car manufacturer's credit department wanted to have a vehicle audit of financed vehicles in dealerships, so required RGIS to provide the following:

- · Coverage capacity for 24 cities
- · Reporting on total quantities and locations of vehicles by dealership
- Inspect all supporting documentation for the vehicle
- Check the condition of each vehicle

#### SOLUTION £

The car manufacturer partnered with RGIS to complete the audit of financed vehicles in dealerships, and provided the following:

- Scheduled a team of 15 experienced RGIS auditors
- · Allocated teams by locality to cover all dealerships
- · Checked vehicles were in the correct place
- Reviewed both physical vehicle and the documentation
- RGIS project manager developed a bespoke executive brief containing all the vehicle audit information



The car manufacturer found by outsourcing the audit of financed vehicles in dealerships to RGIS, the following results were achieved:

- Variance of vehicle information could be updated
- The customer was now aware that the vehicles were in the correct place and in good • condition to be able to be sold

By partnering with RGIS, the car manufacturer had up to date accurate information of financed vehicles in all dealerships, including location and condition



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