



# INVENTORY CONTROL ACROSS A PHARMACY CHAIN

**Case Study:** Retail Store Inventory – Pharmacy Chain

A pharmacy chain required a solution to **accurately count all pharmacy stores nationwide** ready for the company to continue to expand

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## Case Study: Retail Store Inventory – Pharmacy Chain

A pharmacy chain, established in 2013 and based in Brazil, required the support of RGIS. The pharmacy chain prides itself with the trust they earn from suppliers, employees and customers.



### REQUIREMENT

The pharmacy chain's goal was to have **inventory and financial control of the company** to continue the expansion of the network, so required RGIS to provide the following:

- Experience within a **pharmacy environment**
- **Nationwide coverage**
- **Complete store counts** within all seven pharmacy stores
- Complete the project in **three consecutive days**
- Provide **accurate reporting** in the format requested



### SOLUTION

The pharmacy chain partnered with RGIS to complete the **pharmacy store inventory count project**, and RGIS provided the following:

- Guidance on how to prepare stock and stores for inventories prior to attending
- Scheduled a team of **eight experienced RGIS auditors** to count all stores over three consecutive days
- **Accuracy checks** were completed at all stores



### RESULTS

The pharmacy chain found by outsourcing the **pharmacy store inventory count project** to RGIS, the following results were achieved:

- Accurately counted just under **375,000 units in total**
- **Reports** were provided in the format the customer requested for all pharmacy stores
- Completed the project **within the time frame requested** by the customer
- The customer was **very satisfied with the service** provided by RGIS

The pharmacy chain has continued to use RGIS for the inventories of all pharmacy stores, and now have a **total of 20 stores in Brazil**.



By partnering with RGIS, the pharmacy chain were able to **successfully implement the inventories of all pharmacy stores nationwide** to allow them to **continue to expand the network**



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Pharmacy Count



Information Gathering



Accurate Data



Fast Turnaround



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