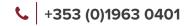


# INVENTORY COUNTS FOR NEW FLOORING STORES

Case Study: Retail Store Inventory – DIY Store Chain

A large DIY store chain needed a solution to **accurately count stock** in the new specialist flooring stores







### **INVENTORY COUNTS** FOR NEW FLOORING STORES

Case Study: Retail Inventory – DIY Store Chain

A large DIY store chain operating a total of 167 stores in nine European countries, required the support of RGIS. The DIY store chain has decades of experience in operating DIY megastores with garden centres in major regional catchment areas. In 2021 the DIY store chain opened two new stores in Germany under a new brand, specialising in selling flooring materials.

### REQUIREMENT

The DIY store chain needed a solution to accurately count stock in the new stores. As RGIS have a long-term relationship and experience in counting for the DIY store chain, they choose RGIS to provide the following in the new flooring stores:

- · Experience within a retail environment
- · Count all stock in the new stores including storage rooms
- Accuracy to be a priority

#### SOLUTION 53

The DIY store chain partnered with RGIS to complete the new flooring store stock count project, and RGIS provided the following:

- RGIS teams visited the stores prior to each inventory and worked closely with the customer's HQ team to ensure all the details of the count were clarified and understood by all parties
- RGIS teams defined the parts of the store that the customer had to prepare prior to the inventory, and how to prepare these areas
- The defined areas were then checked with a second visit from RGIS to ensure everything was ready for the inventory count
- Scheduled a team of 28 experienced RGIS auditors for a period of 5 days per store
- Due to all the flooring material being stored differently on top of one another in pallets, • there were different ways to capture the data - pieces, square metres or package
- · Accuracy checks were competed on the sales floor and the storage rooms

## RESULTS

The DIY store chain found by outsourcing the new flooring store stock count project to RGIS, the following results were achieved:

- A total of 240,000 units were accurately counted across both stores
- The RGIS team visits to the stores prior to the inventories, helped save time and any delays on the day of the count
- As this was the first inventory for these stores, there was no existing data to compare the figures to, but the customer was satisfied that the accuracy of the count was high

Stock Count Satisfied Customer Accurate Data Collaborative

#### CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU

By partnering with RGIS, the DIY store chain had all stock accurately counted in all of the new flooring stores



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