LUXURY DEPARTMENT STORES INVENTORY COUNT

Case Study: Retail Store Inventory – Department Store Chain

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A luxury department store chain has three of the largest department stores in Germany. The stores offer international designer and niche labels as well as beauty, food and homeware.

REQUIREMENT

The department store chain required **experienced department store stocktakers** to carry out inventories of all department stores every year, so required RGIS to provide the following:

- Experience within a **retail environment**
- Count all **three department stores** including **storage areas and external warehouses**
- Complete the count during the morning before store opening
- Count only specified departments within the stores per day
- Provide **accurate reporting** in the format requested

SOLUTION

The department store chain partnered with RGIS to complete the **department store inventory count project**, and RGIS provided the following:

- RGIS teams visited the stores prior to each inventory and **worked in close cooperation with the employees of the department stores** to area ticket certain departments to be counted that day, including areas in the store rooms
- Scheduled teams of approximately **45 experienced RGIS auditors** to count the specified departments within the store that day
- During the inventory, the **master data was processed** so that auditors only scanned the **correct items with the correct department**
- Inventories took between **8-12 days per location** to complete

RESULTS

The department store chain found by outsourcing the **department store inventory count project** to RGIS, the following results were achieved:

- **Accurately counted** all sales areas, storage rooms and additionally all external warehouses at all three department stores
- Counted a total of approximately **100 departments within each store**, with a maximum of 10 departments counted per day
- Just over **2,600,000 pieces** were counted
- The accuracy of the inventories was at a **very high level**, both the specifications regarding the completion of the inventory and recording of various departments were met
- **Reports** were provided in the format the customer requested
- The customer was **very satisfied** with the service provided by RGIS
- There was **no disruption to the business, customers or staff** during the inventories

By partnering with RGIS, the department store chain can work with **optimal stock management** for the year thanks to the **accuracy of the inventories**

Stock Count

Information Gathering

Accurate Data

Detailed Reporting

CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU

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