



# NEW AND IMPROVED INVENTORY DATABASE FOR AUTO PARTS DISTRIBUTOR

**Case Study:** Industrial – Hermanos Copher

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## Case Study: Industrial – Hermanos Copher

Hermanos Copher are one of the largest new and used vehicle parts company in Central America. The company distribute new and used body parts, suspension, engines, mechanical and automatic gearboxes, tyres and electrical parts for vehicles.

### REQUIREMENT

Hermanos Copher required a solution to create a **new reliable parts database**, with updated information on both used and new spare parts, so required RGIS to provide the following:

- Complete a **physical inventory count** of all **18 stores and one distribution centre**
- **Update stock on hand levels** for both new and used spare parts
- Provide a **new and accurate** inventory database

### SOLUTION

Hermanos Copher partnered with RGIS to complete the **spare parts inventory database project**, and provided the following:

- Scheduled a team of **30 experienced RGIS auditors**
- RGIS teams completed a **physical inventory of all spare parts** in stores and in the distribution centre
- The project was carried out in two stages; new spare parts, and used spare parts. Processes were set up during the first stage, and applied to the second stage with improvements
- Information was captured for each part, including a **generic product category code** plus the part's specific **identification code** creating a **unique composite code** for item identification
- Any spare parts with no information available had a **new product category and identification code created**, and was then added to the database

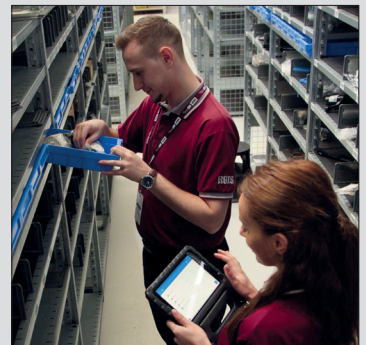
### RESULTS

Hermanos Copher found by outsourcing the **spare parts inventory database project** to RGIS, the following results were achieved:

- **Accurately counted all spare parts** across 18 stores and one distribution centre
- By working as a team with the customer, it was possible to **identify damaged or incomplete parts** from the parts that were in good condition. It also made identifying parts without labels a great deal easier
- Unique composite codes that were created for each spare part provided the customer with **complete information for item identification**
- The customer received a **new, complete and accurate parts database**
- The customer was **very happy with the performance** and will be working with RGIS again in the future



By partnering with RGIS, Hermanos Copher now had a **new, complete and accurate parts database** which made **locating and identifying parts** a great deal easier than it had been previously



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Parts Audit



New Parts Database



Easy to Search



Satisfied Customer



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