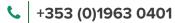


OPERATIONAL AUDIT OF SURGICAL EQUIPMENT SUPPLIER

Case Study: Operational Audit – Medical Equipment Distributor

A medical equipment distributor needed an **operational audit** to identify how to **reduce order turnaround time,** and to **identify the correct product storage** dependent on sales and rent behaviours







OPERATIONAL AUDIT OF SURGICAL EQUIPMENT SUPPLIER

Case Study: Operational Audit – Medical Equipment Distributor

An innovative company with more than 20 years in the healthcare market, dedicated to the distribution of medical equipment and devices required the support of RGIS. The medical equipment distributor has the representation of prestigious brands worldwide, and manages a wide commercial line in healthcare products, providing solutions to patients and medical centres. Specialties include cardiology, spine, radiology, neurology, neonatology, vascular, diabetes, infection control and surgical support.

REQUIREMENT

The medical equipment distributor needed an operational audit to identify how to reduce order turnaround time, and to identify the correct product storage dependent on sales and rent behaviours, so required RGIS to provide the following:

- Full operational audit
- Reports of all findings to be provided within three weeks •
- Identify issues in the delivery process
- Audit the correct product storage dependent on sales and rent behaviours

SOLUTION

The medical equipment distributor partnered with RGIS to complete the operational audit project, and provided the following:

- Conducted interviews at the distribution centre •
- Analysed process diagrams
- Evaluated paper trail from customers •
- Documented all findings in a final report

RESULTS

The medical equipment distributor found that by outsourcing the operational audit project to RGIS to complete, the following was achieved:

- · Audit report was completed within the given time frame of three weeks
- The procedural recommendations provided for the distribution centre will have a positive increase in vital factors such as:
- Efficiency
- Effectiveness
- Order
- Cleanliness
- Health and Safety

By partnering with RGIS, the medical equipment distributor had a full written audit report of operational procedures which enabled them to improve efficiency, delivery times and cleanliness within the distribution centre



© 2020 RGIS. All rights reserved. RGIS CS 0109 01



Information Gathering

Identified Issues



CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU





