PERISHABLE ITEMS SUPPLY CHAIN AUDIT

Case Study: Supply Chain – Multinational Retailer

A British multinational retailer partnered with RGIS to complete **supply chain audits** due to issues with delivery accuracy and **perishable items** being delivered close to or **out of date**

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A British multinational retailer with 32 million customers across the world known for award-winning food, clothing and homeware. With more than 1,400 stores across 57 countries and over 50 international websites.

REQUIREMENT

The British multinational retailer required a third party to complete **supply chain audits** to establish:

- An audit of **delivery accuracy** to each store
- Checks of **perishable items** with minimum life
- An audit of picking accuracy
- Checks **from supplier** and at store

SOLUTION

The British multinational retailer partnered with RGIS to complete the following:

- Create **bespoke auditing reports**
- Samples of deliveries (5%) being checked for pick accuracy
- Perishable items being checked and logged if **out of date or about to expire**
- Audits being conducted of vendor deliveries to stores

RESULTS

The British multinational retailer found by outsourcing their supply chain audits to RGIS:

- Better **product availability** for customers
- **Reduction in shrink** from vendor to store
- Less **out of date perishables**
- Labour savings in-store as checks were done prior to products arriving at-store

The British multinational retailer found, by outsourcing the supply chain audits to RGIS, a **reduction in shrink** from vendor to store and **less out-of-date perishables**

Supply Chain Audit | Expiry Date Checking | Accurate Data | Shrink Reduction

CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU

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