



PET STORE CHAIN INVENTORY COUNTS TO CORRECT STOCK RECORDS

Case Study: Retail Store Inventory – Pet Store Chain

A large pet store chain needed a solution to help **achieve an accurate stocktake** and correct the company's stock records

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One of the largest specialist pet retailers in Ireland required the support of RGIS. The retailer has 13 stores around Ireland and employ almost 200 people through stores, head office and distribution centre. The retailer is proud to support local communities through education programmes and an adoption network.

REQUIREMENT

The pet store chain wanted to achieve an **accurate stocktake** and correct the company's stock records, so required RGIS to provide the following:

- **Complete wall-to-wall store counts** in all 13 pet stores
- All stock to be counted during the evening, **outside of business hours**
- **Identify variances** to expected stock levels
- Provide **accurate reporting** in the format requested

SOLUTION

The pet store chain partnered with RGIS to complete the **pet store stocktake project**, and RGIS provided the following:

- Scheduled teams of **4-5 experienced RGIS auditors** for five hours per store
- All stock was counted in each store outside of business hours as requested by the customer
- **Accuracy checks** were completed at all stores
- **Reporting** was sent directly to the customer after each count by location

RESULTS

The pet store chain found by outsourcing the **pet store stocktake project** to RGIS, the following results were achieved:

- Accurately counted over **24,000 units per store**
- **Reports** were provided in the format the customer requested for all stores
- **Accuracy was excellent**, which gave the customer confidence in the stock levels at all stores
- The customer realised the **cost savings in using a third party** to complete the store inventories due to the high level of accuracy achieved



By partnering with RGIS, the pet store chain had all the stock in all pet stores **accurately counted outside of business hours**, and are now confident with **up to date stock records**



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Stock Count



Information Gathering



Accurate Data



Accurate Reports



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