PHYSICAL INVENTORY SOLUTIONS

Case Study: Supply Chain – Tesco Grocery Retailer

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Case Study: Supply Chain – Tesco Grocery Retailer

Tesco, a multi-national grocery retailer, enlisted the support of RGIS to assess, identify and correct issues in select departments within their supply chain. The aim of the project was to re-set stock records held in pick locations, which improves stock availability, pick accuracy, maximises customer experience and drives sales.

REQUIREMENT

- Deliver a cost effective, targeted, inventory reset programme without compromising the distribution centre operation or customer service
- Improved inventory accuracy, driving improved pick availability and the right stock in supply chain at the right time
- Business insight in to product performance
- Identify losses and construct a plan to minimise in future

SOLUTION

RGIS worked collaboratively to produce a robust operational delivery plan, which required agreement and approval from multiple stakeholders. RGIS was able to:

- Provide dedicated **Key Management** and project support staff
- Assembling **80+ trained employees** to conduct a wall-to-wall inventory correction programme across five separate sites
- Utilising real-time information, **check, correct and update inventory records** without affecting Live-Pick requirements
- Compare **Physical Count vs. On-Hand Quantities**, to identify and eliminate losses
- Identify how to increase the availability of fast-selling/fast-pick lines within the primary pick location, reducing need to pick from reserve locations, reducing down-time and improving DC efficiency

RESULTS

Through a proactive partnership approach, RGIS supported to achieve:

- **Improved order fulfillment and pick efficiency**, and corrected 'out-of-stock' issues
- Greater stock record accuracy, lower stock write-off, cleaner pick locations which resulted in **reducing wastage and loss**
- Real-time proof of delivery and site management
- Excellent operational accuracy, with **> 99% Accuracy Control**

RGIS was able to assess, identify and correct issues in select departments within the customer's supply chain, which in turn **improved stock availability, pick accuracy, maximised the customer experience and drove sales**

80+

Improved Fulfillment & Efficiency

Wastage & Loss

Over 99% Accuracy Control

CONTACT **RGIS** TODAY TO SEE HOW **WE CAN HELP YOU**

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