



STOCK WEIGHT TO ENABLE A SELF-SERVICE CHECKOUT SYSTEM

Case Study: Retail Services – Cash and Carry Chain

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A German multinational company based in Düsseldorf, which operates business membership only cash and carry stores, required the support of RGIS. More than 14,000 employees work in 103 wholesale stores in Germany alone. Worldwide, the cash and carry chain is represented in 28 countries, with around 670 stores and employs more than 150,000 people worldwide. The company has a broad range of assortment consisting of up to 20,000 food items and up to 30,000 non-food articles.

REQUIREMENT

The cash and carry chain needed a solution to **weigh stock items so the data could be integrated into a self-service checkout system**.

The cash and carry chain required RGIS to provide the following:

- Capture **average weight detail** of each SKU (Stock Keeping Unit) using **five samples** of each item
- **Identify variances of weight** in the same product
- To be completed **outside working hours** so there was no disruption to the business

SOLUTION

The cash and carry chain partnered with RGIS to complete the **stock items weight project**, and RGIS provided the following:

- Scheduled **eight experienced RGIS auditors** for 21 days, after the stores had closed
- RGIS auditors worked in **teams of two**
- The scales provided were **connected via Bluetooth to an app**, where the data was made available to the customer
- Weighed the items and **recorded the results**
- For each SKU, **five items were weighed** to give an accurate average
- **Identified the weight difference** between the same products
- **Calculated the variances** of the weight of the same products

RESULTS

The cash and carry chain found by outsourcing the **stock items weight project** to RGIS, the following results were achieved:

- The customer had the **specific stock weight data** that was required
- **55,000 different items** were accurately weighed
- The **data was instantly made available** to the customer by an app connected via Bluetooth to the scales

By partnering with RGIS, the cash and carry chain found that the **stock weight data was instantly available** by an app connected via Bluetooth to the scales



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Experienced Team



Weighing Stock



Accurate Data



Out of Hours



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