



STORE CLOSURE STOCKTAKE AND PACKAGING STOCK

Case Study: Retail Services – Publishing Group

A publishing group required support from RGIS to **remove all the stock from stores**, to return to the distribution centre

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RGIS

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One of Europe's top publishing groups, with a history of over one hundred years in the search for innovation and excellence in the book sector, magazines and retail. A leading network of book shops, with over 600 stores in Italy, consisting of three different shop formats. Each shop format has different branding and designed to meet every requirement directly managed, franchised book shops, e-commerce and bookclubs, serving over 20 million customers every year.

REQUIREMENT

The publishing group was closing a number of bookstores and required an experienced company to remove all the stock from shelves, and package the stock up to be returned to the distribution centre. The customer required the following:

- **Complete stocktake** of store and backrooms
- Boxes provided for stock
- All **stock packaged** ready for return to distribution centre

SOLUTION

The publishing group partnered with RGIS to complete the stocktaking and stock removal project. RGIS carried out the following:

- Allocated teams of 3 to 4 **experienced RGIS auditors** per store
- **Scheduled** the RGIS teams for 3 to 4 hours per store
- **Completed full store inventory** including back rooms

RESULTS

The publishing group found that by outsourcing the stocktaking and stock removal project to RGIS, the following was achieved:

- All stock was **accurately counted**
- **Stock was packaged up** in preparation for the customer to easily send back to the distribution centre as required
- **Accurate reports** from the **full store stocktake** gave the customer a **valuation of stock** in each store



By partnering with RGIS, the publishing group found that all of the stock within the closing stores was **accounted for, reported and easily sent to the distribution centre**



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RGIS_CS_0068_01

Full Store Inventory



Detailed Reports



Accurate Results



Packaged Stock



CONTACT **RGIS** TODAY TO SEE HOW WE CAN HELP YOU

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