SUPERMARKET CHAIN INVENTORIES USING CUSTOMER'S EQUIPMENT

Case Study: Retail Store Inventory – Supermarket Chain

A supermarket chain needed a solution to **accurately count stock in stores** using equipment provided

RGIS

SUPERMARKET CHAIN INVENTORIES USING CUSTOMER'S EQUIPMENT

Case Study: Retail Inventory – Supermarket Chain

A supermarket chain in Germany required the support of RGIS. The supermarket chain has about 3,300 stores, and is the second largest food retailer in Germany.

REQUIREMENT

The supermarket chain needed a solution to **accurately count stock in all stores** across Germany, so required RGIS to provide the following:

- Experience within a **retail environment**
- **National coverage** to complete all stores
- **Count all stock** in each store – total 3,300 stores
- Carry out the inventory using the **equipment provided**

SOLUTION

The supermarket chain partnered with RGIS to complete the **supermarket inventory project**, and RGIS provided the following:

- Scheduled teams of between **4 and 60 experienced RGIS auditors** depending on the size of the store
- The customer's personnel completed the **area ticket installation** throughout each store prior to the inventory
- All RGIS teams were trained on using the **customer's scanning equipment**. This was linked directly to the supermarket's servers in each store
- **All scanning and accuracy checks were completed** using the customer's handheld devices
- **Processes were constantly checked** by the RGIS Supervisor at each store to control and maintain the flow of data

RESULTS

The supermarket chain found by outsourcing the **supermarket inventory project** to RGIS, the following results were achieved:

- All stores were **accurately counted** using the customer's scanning equipment
- By using the customer's equipment, it eliminated the need of sending master data or output files at the end of each count – **linked directly to the servers, saving time**
- With RGIS performing the inventories in all stores, it allowed the customer's staff to **concentrate on sales and customer service**
- The **customer was very happy** with the solution that RGIS provided

By partnering with RGIS, the supermarket chain had **stock accurately counted** in all stores using the equipment provided, that linked to the servers, and **updated the data instantly**

Stock Count

Accurate Data

Collaborative Approach

Satisfied Customer

CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU

salesIreland@rgis.com   +353 (0)1963 0401   www.rgis.ie

RGIS