SUPERMARKET CHAIN STORE SIMULTANEOUS STOCK COUNTS

Case Study: Supermarket Inventory – Supermarket Chain

A food supermarket chain needed a **flexible solution to count stock in all stores on the same day**

RGIS

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A food supermarket chain that was founded in 1992, required the support of RGIS. The store network in Budapest currently operates five stores and launched a home delivery service in 1999. The supermarket chain was one of the first in Hungary to open its online store in the spring of 2000, which has a product selection of 8400 items, updated daily.

REQUIREMENT

The supermarket chain needed a **flexible solution to count stock** in all stores on the same day, so required RGIS to provide the following:

- **Count all stock** in all stores, on the same day
- The customer to be able to **check accuracy**
- Count all items in store including **vegetable and bakery items** which have no labels to scan
- **National coverage** to complete all stores

SOLUTION

The supermarket chain partnered with RGIS to complete the **simultaneous store stock count project**, and RGIS provided the following:

- Scheduled teams of between **7-21 experienced RGIS auditors** depending on the size of the store
- The customer completed **rechecks of 50% of stock** in each of the stores for accuracy
- Items with **no labels to scan** were checked against a list provided by the customer

RESULTS

The supermarket chain found by outsourcing the **simultaneous store stock count project** to RGIS, the following results were achieved:

- **All stores were counted on the same day** as requested by the customer
- Counted **60,000 to 120,000 units** per store
- Achieved **99% accuracy**

By partnering with RGIS, the supermarket chain found that all the **stores stock was successfully counted on the same day with a high accuracy level of 99%**

Stock Count

National Coverage

Fast Turnaround

Accuracy of
99%
Achieved

CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU

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