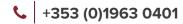


SUPERMARKET STOCKTAKE TO UPDATE EXPECTED STOCK LEVELS

Case Study: Retail Store Inventory – Supermarket Chain

A chain of supermarkets needed a solution to **accurately count stock in all stores** across Brazil

⊠ salesIreland@rgis.com



i www.rgis.ie



SUPERMARKET INVENTORY TO UPDATE EXPECTED STOCK LEVELS

Case Study: Retail Inventory – Supermarket Chain



A chain of supermarkets based in Brazil required the support of RGIS. The supermarket chain is a medium-sized company, prominent in the supermarket sector, and have 25 stores located in Sao Paulo and Litoral Paulista. The supermarket chain's success is marked by offering quality products and excellent service.

REQUIREMENT

The supermarket chain needed a solution to accurately count stock in all stores across Brazil and update the expected stock levels, so required RGIS to provide the following:

- · Experience within a retail environment
- All stock to be counted in 19 specified stores •
- · Identify variances to expected stock levels
- · Provide accurate reporting in the format requested

SOLUTION

The supermarket chain partnered with RGIS to complete the supermarket inventory project, and RGIS provided the following:

- · Scheduled teams of approximately 20 experienced RGIS auditors depending on the size of the store
- · Scanned all stock both on the shop floor and in the back rooms
- Accuracy checks were competed at all stores with 30% of the mapped areas systemically verified
- · Reporting was sent directly to the customer after each count by location



The supermarket chain found by outsourcing the supermarket inventory project to RGIS, the following results were achieved:

- Accurately counted an average of **1,000,000 pieces per store** with a **total** of 17 million inventoried pieces across all stores
- Reports were provided in the format the customer requested for all stores •
- Accuracy was excellent which gave the customer confidence in the stock levels • at all stores

By partnering with RGIS, the supermarket chain had stock accurately counted in all stores and are now confident with up-to-date stock records



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