



VEHICLE AUDIT OF FINANCED CARS WITHIN DEALERSHIPS

Case Study: Vehicle Audit – Car Manufacturer

A car manufacturer needed a solution of **auditing vehicles and documentation of financed cars** within dealerships

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A car manufacturer that builds in several locations around the world required the support of RGIS. Outside Italy, the largest country of production is Brazil, where the brand is the market leader. The group also has factories in Argentina, Poland and Mexico where vehicles are manufactured at plants for exporting to the United States, Brazil, Italy and other markets and a long history of licensing manufacture of its products in other countries. The car manufacturer has invested for a long time in South America, mainly in Brazil where has been the market leader for many years, and in Argentina.

REQUIREMENT

The car manufacturer needed a solution of **auditing vehicles and documentation of financed cars** within dealerships, so required RGIS to provide the following:

- **National coverage**, to cover 20 cities in South America
- Audit **established dealerships**
- **Check physical cars and the supporting documentation** for each vehicle
- **Identify variances**

SOLUTION

The car manufacturer partnered with RGIS to complete the **vehicle audit project**, and provided the following:

- Scheduled a team of **five experienced RGIS auditors**
- The vehicle audit process included:
 - **Counting** quantity of cars
 - **Reviewing** of general characteristic of each unit and condition
 - **Inspection** of all supporting documentation for each vehicle

RESULTS

The car manufacturer found by outsourcing the **vehicle audit project** to RGIS, the following results were achieved:

- All cars were accounted for at each of the established dealerships
- All **documentation was checked** for every financed vehicle
- Vehicle audits to be **completed bi-annually**, due to the **accuracy of the audits**



By partnering with RGIS, the car manufacturer now have vehicle audits completed bi-annually, **due to the high accuracy levels achieved by the experienced RGIS auditors**



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Vehicle Audit



Information Gathering



Accurate Data



Completed Bi-annually



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