



# WALL-TO-WALL STOCKTAKE OF CAR PARTS WAREHOUSE

**Case Study:** Logistics Centre – Automotive Parts Distributor

An automotive parts distributor required RGIS to complete a **full wall-to-wall stocktake** in one of the warehouses **due to stock integrity issues**

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## Case Study: Logistics Centre – Automotive Part Distributor

A leading wholesale distributor of aftermarket automotive parts, with operations spanning across seven locations nationally across Australia, required the support of RGIS. The company offers more than 250,000 quality products and employs in excess of 200 people Australia-wide, with operations in Melbourne, Sydney, Brisbane, Townsville, Adelaide and Perth.



### REQUIREMENT

The automotive parts distributor offers a streamlined digital experience and the ability to get orders to customers quickly to help keep their operations running. The company required a stocktake of the warehouse in Melbourne, which would normally be completed in-house, however as a result of a staff shortage, the decision was made to outsource the project to RGIS to provide:

- **Complete a wall-to-wall count** of the Melbourne parts warehouse
- **Update stock on hand levels** for all stock in readiness for the new financial year
- Provide **variance reports**



### SOLUTION

The automotive parts distributor partnered with RGIS to complete the full wall-to-wall warehouse stocktake project, and RGIS provided the following:

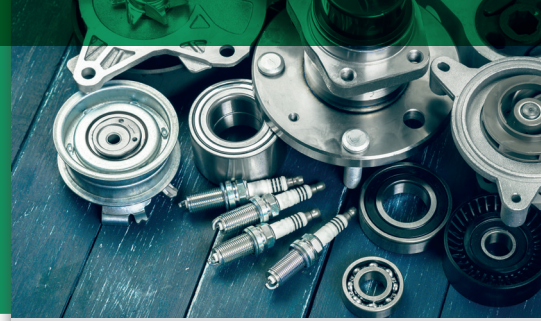
- Following an initial review of the site, RGIS scheduled a team of **40 experienced RGIS auditors** for the first day to complete the full warehouse count
- On day two RGIS scheduled a team of **20 experienced RGIS auditors to complete variance checking**
- Due to the high number of variances reported (RGIS count vs the customer's expected stock on hand) approximately **1,000 bin locations were re-visited** which were identified with a variance
- Two sets of variance reports were produced for checking on day two:
  - The first was to show all items in variance with the report sorted in bin order – this assisted with the **checking flow**
  - The second variance report was sorted from the highest value variance to the lowest – this ensured the **highest value variance items were double checked for accuracy**



### RESULTS

The automotive parts distributor found by outsourcing the **full wall-to-wall warehouse stocktake project** to RGIS, the following results were achieved:

- **Accurately counted over 301,000 units** across **1,400 SKUs** and **2,916 bin locations**
- **295 person-hours** were worked on day one, plus an additional **180 person-hours on day two**
- Completed the count **within two days over a weekend**, so the customer did not lose any production time during the week
- Once the count was completed and data processed, RGIS produced a **variance report** which uncovered a large number of differences from the customer's system
- The customer was **very satisfied with the services performed by RGIS**, and was able update the system with **up-to-date and accurate data** provided in readiness for the new financial year



By partnering with RGIS, the automotive parts distributor now have **up-to-date and accurate stock data on the system in readiness for the new financial year**



The automotive parts distributor has a base to continue to **perform cyclical counts** on an ongoing basis with an aim to keep stock on hand levels updated

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Warehouse Audit



Variance Reports



Accurate Data



Fast Turnaround



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