



WAREHOUSE COUNT MANAGED BY THIRD PARTY

Case Study: Warehouse – Perfume and Cosmetics Chain

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A perfume and cosmetics chain, third largest in Europe with over 1,000 stores across 11 markets, including France, Austria, Switzerland and Spain, required the support of RGIS. Offering 10,000 different product lines in beauty, perfume and accessories.



REQUIREMENT

The perfume and cosmetics chain wanted to have a warehouse stock count of a warehouse managed by a third party to check accuracy levels, so required RGIS to provide the following:

- **Full stock count of central warehouse** managed by a third party
- **Variances** to be fully checked
- Pallets on all levels to be counted including floor and upper levels
- Also include **single picked items** in the stock count
- To be fully completed with variances checked in **two days**



SOLUTION

The perfume and cosmetics chain partnered with RGIS to complete the **warehouse count managed by a third party project**, and provided the following:

- Scheduled an **experienced team of 19 RGIS auditors** to complete full count on one day
- Scheduled an additional team of five RGIS auditors to **check variances** on day two
- Counted **all units at all levels**
- Used lifting platforms to **count high pallets**



RESULTS

The perfume and cosmetics chain found that by outsourcing the **warehouse count managed by a third party project** to RGIS, the following was achieved:

- Counted a total of **295,296 units**
- Over **98% accuracy** was achieved by the RGIS team
- **Completed full warehouse count** with variances within the time frame given



By partnering with RGIS, the perfume and cosmetics chain found that the **effectiveness** of having stock within a warehouse managed by a third party could be **accurately measured**



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Warehouse Audit



Variance Reports



Accurate Data



Accuracy of

98%

Achieved

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